

Thank you...

Thank you for your assistance and taking the time to complete this survey. Comment Card Boxes are located in the following areas:

- Reception
- Accident and Emergency
- X Ray Department
- Out Patients Department
- 2nd Floor Link Bridge
- 3rd Floor Link Bridge
- St. Anne's Ward 4th Floor

Comments made on this card will be investigated where necessary but are not treated as a formal means of making a complaint against the hospital or its staff. Quality Improvement Plans will be put in place where necessary. If you need to make a complaint or if you have any issues or queries that you would like to discuss further please contact the **Patient Liaison Officer Josephine Griffin** on jgriffin@muh.ie | 021 493 5622 or 086 467 9656.



RESPECT, JUSTICE, COMPASSION, EXCELLENCE AND TEAM SPIRIT

The Mercy University Hospital Comment Card

*The Mercy University Hospital
is committed to providing excellent
patient care in the most efficient way.
The experiences of our patients can
help us make a difference to the
service we provide*

We would like you to comment on the quality of the service you received by filling out this evaluation form, this feedback will help us to improve the service we provide for you and your family. We appreciate your honest responses on this Patient Survey Form.



Let us know your views...

Please describe your experience in the Mercy University Hospital:

Tell us what is important to you:

What suggestions do you have to improve our service:

Are you interested in any of the following:

Being involved in the Mercy University Hospital Patient Forum

Yes ☐ No ☐

Being a Patient Representative on Hospital Committees

Yes ☐ No ☐

Becoming a Volunteer in the Hospital

Yes ☐ No ☐

If so please leave your contact details here.

Name:

Email:

Tel:

If you have any issue that you would like to discuss please contact the Patient Liaison Officer **Josephine Griffin** on **jgriffin@muh.ie**
021 493 5622 or **086 467 9656**