



Mercy University Hospital, Centre of Nurse Education

Prospectus Autumn 2019



Mission Statement of the Centre of Nurse Education

We in the Centre of Nurse Education are committed to providing high quality, accessible education. We view education as a shared undertaking with teaching staff as facilitators and learners as active participants in their knowledge development.

Learning is a life-long process which enables individuals to think critically in the appraisal and application of knowledge, skills, and values as these relate to self, others, and the environment. This philosophy guides our values set out below.

- We seek to excel in the field of education ensuring that our programmes are accredited, progressive and empowering.
- We are accountable to our stakeholders through our collaboration, responsiveness and performance. We strive to act at all times with complete integrity and transparency
- Our service is based on an ethos of fairness and quality. Education is equitable, accessible, flexible and measurable.
- We value and respect each person's contribution, through trust, courtesy and collaboration.
- We continuously strive for innovative enhancement to the services we provide working in partnership with stakeholders for the good of the public.

Foreword

It is with pleasure that I welcome you to the Autumn 2019 edition of the Prospectus for the Mercy University Hospital, Centre of Nurse Education.

The availability of continuing education programmes has been prioritised in accordance with available resources and service needs. The CNE produces a prospectus twice yearly, in Spring and Autumn. There are occasions when additional courses/study days are scheduled within the life span of the current CNE Prospectus. In such cases, these will be advertised to relevant stakeholders four to six weeks prior to delivery.

We work in partnership with Higher Education Institutions, Nurse Midwifery Planning and Development and Nursing Practice Development Units. We seek appropriate validation and accreditation for programmes / units of learning from the relevant awarding bodies and from An Bord Altranais agus Cnáimhseachais na hÉireann. All programmes are evaluated and revised as appropriate by the staff of the CNE in partnership with relevant stakeholders.

Please feel free to browse the Prospectus where you will find information pertaining to the continuing professional education programmes offered, including the relevant contact details. I hope the courses on offer facilitate your continuing professional development needs.

Finally, I wish to acknowledge the support of my team and other visiting speakers in the development of this Prospectus. I wish all participants attending the courses well and I look forward to seeing you in the Mercy University Hospital Centre of Nurse Education.

Yours sincerely

Ann Cummins

Director of Centre for Nurse Education, Mercy University Hospital

Staff of the CNE

Title	Name	Phone	Email
Director of Centre of Nurse Education	Ann Cummins		
Specialist Co-ordinator Nurse Tutor	Angela Geary	(021) 4935180	ageary@muh.ie
Nurse Teacher	Eleanor Crowley	(021) 4935199	ecrowley@muh.ie
Nurse Tutor Specialist Co-ordinator	Elizabeth Myers	(021) 4935182	emyers@muh.ie
Nurse Teacher	Siobhan Burke	(021) 4935185	siburke@muh.ie
Administrator	Lorna Paterson	(021) 4935184	cne@muh.ie

The Educational Facilities:

The Centre offers the following facilities:

Ground Floor

- 1 Lecture Theatre to accommodate 90 participants, with ICT Connection-LCD Projection. This can also be used for Live Streaming of Conference's from other venues
- 1 Classroom to accommodate 40 participants, with ICT Connection-LCD (this room can also be divided into 2 separate rooms).
- Canteen that accommodates up to 50 participants.

First Floor

- Library and Information service

Second Floor

- Training Room with ICT Connection-LCD Projection. This can also be used for practical sessions
- Training ward with ICT Connection-LCD Projection. This room consists of 2 beds and one trolley and can be adapted for practical sessions

Library and Information Service

Location

1st Floor, Centre of Nurse Education

Opening Hours

8am to 9pm, Monday to Friday

Contact Numbers

Phone: 353 21 4935487

Email: library@muh.ie

Staff

Ms. Mary Whitaker: Library Assistant

Access

The Library services and facilities are available to:

- All MUH staff
- Students on placement at MUH
- Those attending CNE courses

Role of the Library

The Library's role is to support evidence-based clinical practice and the learning, teaching and research needs of the MUH staff and other designated users. It attempts to do this by providing access to:

- A study area with facilities conducive to reading and study and research
- Print and electronic information resources both locally and remotely
- Instruction in library and information seeking skills

Information Resources

Books (Print): The Library has a large collection of books covering most medical, surgical, nursing and allied health subject areas. Other subject areas covered include Philosophy, Ethics, Sociology, Economics, Law, History, Business and Management. The books are on open access and are catalogued according to the Dewey Decimal Classification Scheme.

Journals (Print): In recent years the Library has cancelled many of its print journals subscriptions in favour of subscriptions to the online versions.

Online Journals: The Library provides online full-text access to thousands of journal titles.

Databases: The Library provides access to the main health sciences bibliographic and full-text databases.

Facilities

There is a spacious and well fitted out study area as well as a computer room comprising of 11 PCs. The PCs have full Internet access, the requisite up-to-date software and printing facilities. The Library also provides scanning and photocopying facilities. There is also a group study room with online access.

Services

Borrowing: Library users may borrow 6 books for a maximum period of two weeks.

Document Supply Service: The Library provides a quick and efficient Inter Library Loan/Document Supply Service. Most journal article requests are satisfied within 24 hours.

Information Skills Training: The Library provides training to groups and individuals to help them identify, locate, use and evaluate the information resources needed to support clinical practice, learning, teaching and research.

Links and Partnerships

In the planning, delivery and evaluation of professional development programme's the Centre works collaboratively with:

- Nursing Midwifery Planning and Development
- Office of the Nursing and Midwifery Services Directorate
- University College Cork
- Dublin City University
- Nurse Practice Development Units
- Directors and Assistant Directors of Nursing and Public Health Nursing
- Advanced Nurse Practitioners, Clinical Nurse Specialists, and all clinical staff from the Multidisciplinary team who contribute to programme design, development and delivery.

Information for course participants

Directions to the Centre of Nurse Education, Mercy University Hospital

Address: 34 Henry Street Cork
Tel: 021 4935184

For directions to the Mercy Hospital, please go to www.muh.ie on the right hand side under “quick links” go to “get directions”. The Centre of Nurse Education is on Henry Street, left hand side (glass fronted 3 storey building, see image on the cover of prospectus)

The Application Process

1. Course places are available to registered nurses and healthcare personnel in the public and private health care systems and voluntary sector
2. Each applicant must submit a completed application form which can be obtained by calling 021 4935184 or by emailing your interest to cne@muh.ie These are delivered via email or facsimile
3. The completed application form must be signed as verification of approval by relevant line manager or nominated deputy
4. Any application form that is incomplete or illegible will be returned
5. Mobile numbers must also be included as this will be the number used to contact the participant via text message. All participants will be sent a reminder of the course and date by text message approximately a week before hand

When to apply and how to access information on programmes?

To reserve a place please return completed application form to Administration, Centre of Nurse Education, Mercy University Hospital, Grenville Place, Cork

What happens if a course is deferred?

A course will be postponed if the minimum number of attendees has not been reached. This will take effect one week before commencement date of programme. Every effort will be made to ensure a programme continues but if unforeseen circumstances occur (eg in unprecedented weather conditions) courses may be subject to cancellation at very short notice. All programmes will automatically be cancelled without notice in a RED ALERT. Each attendee will be contacted as soon as feasible of the cancellation by the Centre of Nurse Education at the telephone number listed on the application form.

Non attendance

If a participant fails to attend a course without giving prior notice their line manager will be contacted.

Fees

Registered Nurses working in the Private Sector are welcome to access programmes advertised within this brochure for a fee, please contact Lorna Paterson.

Parking

Parking options

Option 1:

St. Finbarr's Car Park, Wandesford Quay (the bridge before the River lee hotel bridge) (Open 24 hrs)
Tel: 4975265 – Participants visiting the Mercy University Hospital can avail of parking at €7 for 24hrs. Once you have collected your ticket in the car park, **please ensure you get it validated** at the Mercy University Hospital Shop (located in the hospital on the 2nd floor) before returning to the car park to avail of the discount. €1 of the parking charge goes towards the Mercy Hospital Foundation.

Option 2:

Street parking -2 hour limit. You can buy a parking disc in the Mercy University Hospital shop which is located on the 2nd floor of the hospital.

Option 3:

Check <http://www.cork.ie/gettinghereandaround/citycarparks/>

Note:

Rates and opening times are correct at the time of printing; they may be subject to change

DISCLAIMER for the PROVISION of EDUCATION/TRAINING by the MUH CNE

Attendance and/or participation in continuous education programmes which are provided by, or on behalf of the CNE are subject to the following terms and conditions:

Continuous Education Programmes are developed solely for the purposes of the CNE's requirements in the interests of protecting and improving the health of the public in respect of the knowledge and training of nurses and other employees of a healthcare provider who are engaged in a healthcare environment (whether public and/or private).

In light of these purposes, programmes are intended to provide educational information to aid and augment an understanding of the theoretical subject matter presented and/or the practical application of certain skills and competencies.

It is the individual responsibility of each practitioner to assess and maintain his/her own competence in respect of any situation and to assess the limitations of his/her competence. Programmes are not intended to affect, interfere with or limit a person's individual responsibility to practice safely and effectively within his/her scope of practice and in accordance with any local policies, guidelines and/or protocols which may exist.

The CNE shall have no liability, whether in (a)contract, (b)tort, (c)statute or (d)otherwise, for any injury, loss, damage or claim arising out of, or in connection with, any person's attendance and/or participation in programmes including but not limited to the subject matter thereof and/or arising out of the use of any handbooks, guidance notes, other documentation, oral presentations/demonstrations, web-based learning tools or any other instruction or materials provided as part of this course (the "Materials"), howsoever arising.

Any Materials provided by the CNE as part of this programme are provided for information and guidance purposes only. The CNE makes no representation, assurance, warranty or guarantee of any kind whatsoever in relation to the Materials. The provision of the Materials is without prejudice to the obligation of persons attending and/or participating programmes to continually develop themselves as professionals, where applicable.

These terms and conditions are without prejudice to the operation of the Clinical Indemnity Scheme and the professional responsibilities of any persons attending and/or participating in this programme.

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Adult Peripheral Intravenous Cannulation Programme

Aim: The aim of this national programme is to enhance the knowledge and skills of registered nurses in relation to the theory and practice of IV Cannulation in adults.

Content: A blended learning approach is taken. The theoretical component can be accessed by registered nurses online via the HSE e-learning website www.hseland.ie and the practical components are delivered via the supervised practice workshops in the CNE.

Intended Learning Outcomes:

On completion of the programme participants will:

- Discuss the Scope of Nursing and Midwifery Practice Framework (NMBI 2015) as it pertains to the role of the nurse in the practice of adult IV cannulation.
- Discuss the theory and key skills pertaining to IV cannulation in adults.
- Discuss the importance of infection control measures in the practice of IV cannulation.
- Demonstrate and maintain competence in the skills pertaining to adult IV cannulation post skills demonstration and practice in the classroom setting and supervised assessment in the clinical setting.

Accreditation: 3 CEUs

No of Places: 10

Target Audience: Registered nurses working in the health service.

Facilitators : CNE teaching staff facilitators.

Participant Pre-requisites:

- Hand Hygiene must be completed within the last 2 years.
- Completed a full Medication Course (including IV Medication Training) and a refresher course every 2 years.
- A policy in the Organisation to support the Registered Nurse in this practice.
- A clinical assessor nominated by the organisation to support the participant to complete the clinical competency assessment.
- Participants are to access and complete the theoretical component of the Adult IV Cannulation Programme via www.hseland.ie and complete the online assessment.
- **Copy of successful online assessment grade is to be presented by the participant on arrival at the CNE.**
- **Complete and return Clinical Competency form to the CNE within 12 weeks of completion of the programme**

Dates	Venue	Time	Duration
27th November	Centre of Nurse Education, 34 Henry Street, Cork	10am – 1pm No coffee break	3 hours

Nominations from relevant Line Manager to:

Ms. Lorna Paterson

Centre of Nurse Education, Mercy University Hospital

Grenville Place, Cork .Tel: 021 4935184 Email: cne@muh.ie

Adult Venepuncture

Aim:

The aim of the workshop is to enhance the knowledge and skills of registered nurses in relation to the theory and practice of adult Venepuncture.

Content:

A blended learning approach where by the theoretical component can be accessed by registered nurses online via the HSE e-learning website www.hseland.ie and the practical components are delivered via the supervised practice workshops in the CNE.

Intended Learning Outcomes:

On completion of the programme the participants will:

- Discuss the Scope of Nursing and Midwifery Practice Framework (NMBI 2015) as it pertains to the role of the registered nurse and the practice of adult venepuncture
- Discuss the theory and key skills pertaining to adult venepuncture
- Discuss the importance of infection control measures in the practice of adult venepuncture
- Demonstrate competence in the skills pertaining to adult venepuncture on return to their work settings, following skills demonstration and supervised practice
- Understand the potential complications of adult venepuncture and manage effectively.

Accreditation:

NMBI 3.5 CEUs

No of Places Available:

12

Target Audience:

Registered Nurses working in the Irish Health Service registered with NMBI

Facilitators:

Angela Geary and Eleanor Crowley, Centre of Nurse Education, Mercy University Hospital.

Pre-requisites:

- Policy in the Organisation to support the Registered Nurse in this practice/procedure.
- A clinical assessor nominated by the organisation to support/mentor the participant to complete the competency assessment.
- Participants are to access and complete the theoretical component of the Adult Venepuncture Programme via www.hseland.ie and complete the online assessment. Each participant needs to pass the online assessment in order to undertake the practical component of the programme in the CNE.
- Copy of online assessment result/grade is to be presented by the participant on arrival at the CNE.
- Participants who do not present the assessment result/grade cannot undertake the practical component of the Venepuncture Programme

- This programme is designed ONLY for Registered Nurses with An Bord Altranais agus Cnáimhseachais na hÉireann (Nursing and Midwifery Board of Ireland). (live register)
- Hand Hygiene must be completed within the last 2 years.
- **Complete and return Competency of Skill form to the CNE within 12 weeks of completion of the programme**

All sections of the application form and competency form must be completed by the participant.

Date	Venue	Time	Duration
17th September	Centre of Nurse	10am – 1pm	Half Day
1st October	Education, 34 Henry		
26th November	Street, Cork		

Nominations from relevant Line Manager to:

Ms. Lorna Paterson
 Centre of Nurse Education, Mercy University Hospital
 Grenville Place, Cork
 Tel: 021 4935184 Email: cne@muh.ie

Anaphylaxis Training

Aim:

To prepare nurses to correctly recognize and effectively manage patients who develop an anaphylactic reaction.

Content:

- National and international guidelines governing anaphylaxis
- Allergic reactions versus anaphylactic reactions
- 1st and 2nd line drugs
- Community and hospital algorithms
- Supervised workshop
- Preparing and drawing up different medications
- Case scenarios of adult, child and infant who develop an allergic reaction/anaphylactic reaction

Intended Learning Outcomes:

On completion of the programme the participants will:

- Discuss the context of anaphylaxis
- Describe the pathophysiology associated with anaphylaxis
- Differentiate between a mild or moderate allergic reaction and anaphylaxis
- Manage the care of adults, children and infants with anaphylaxis as per nationally and locally agreed guidelines
- Demonstrate the calculations and preparation of Epinephrine for adults, children and infants

Accreditation:

NMBI 4 CEU's

No of Places:

18

Target Audience:

Nurses from all disciplines working in the public, voluntary and private sector who are likely to encounter an anaphylactic reaction as part of their role

Facilitators:

Teaching staff at the Centre of Nurse Education, Mercy University Hospital

Pre-requisites:

- Mandatory BLS skills up to date, within the last 2 years
- Revision of BLS literature / information prior to attending the programme
- You will be informally assessed on your BLS skills and need to demonstrate competence as part requirement for the anaphylaxis course
- If you require a refresher course on BLS please contact the MUH CNE Administrator – Lorna Paterson

NB: Based on self assessment of your competency you may need to repeat attendance at this practical training programme.

An Anaphylaxis refresher course is now available on www.hseland.ie but you must first complete the 'face to face' anaphylaxis programme.

Date	Venue	Time	Duration
19th September	Centre of Nurse	9am-1.30pm	Half Day
15th October	Education, 34 Henry Street, Cork		

Nominations from relevant Line Manager to:

Ms. Lorna Paterson

Centre of Nurse Education, Mercy University Hospital

Grenville Place, Cork .Tel: 021 4935184 Email: cne@muh.ie

Basic Life Support for Healthcare Providers (BLS)

Aim:

To teach the principles and techniques of Basic Life Support for Adults, Children and Infants

Content:

Introduction:

AHA 2015 BLS Guidelines

Adult BLS skills

Use of Automated External Defibrillator

Child BLS skills

Infant BLS skills

Adult, Child and Infant foreign body airway obstruction

Management of victims of stroke and heart attack

Intended Learning Outcomes:

On completion of the programme the participants will:

- Discuss 2015 AHA guidelines for CPR and emergency cardiovascular care
- Initiate the chain of survival with emphasis on team management
- Perform prompt, high quality CPR and safe use of an AED in a cardiac arrest situation(adult/child/infant)
- Perform rescue breathing for patients who develop respiratory arrest(adult/child/infant)
- Manage the choking of an adult, child or infant.
- Recognise victims of stroke/heart attack and seek appropriate help.

Accreditation:

American Heart Association/ Irish Heart Foundation

No of Places:

12

Target Audience:

Nurses/Midwives from all disciplines working in the public, voluntary and private sector

Facilitators:

Staff of the CNE, Mercy University Hospital, Cork

Date	Venue	Time	Duration
3rd September	Centre of Nurse Education, 34 Henry Street, Cork	8.30am – 2.30pm	Half Day
12th September			
10th October			
13th November			
11th December			

Nominations from relevant Line Manager to:

Ms. Lorna Paterson

Centre of Nurse Education, Mercy University Hospital

Grenville Place, Cork .Tel: 021 4935184 Email: cne@muh.ie

Urethral Catheterisation in Females / Males (Adults)

Aim:

Facilitate registered nurses with the evidence based theory and skill of Urethral Catheterisation.

Content:

- Standard Precautions
- Aseptic Technique
- Best practice in urethral catheter care
- Catheter-associated Urinary Tract Infection (CAUTI) Bundle of Care
- Theory and practice of urethral catheterisation
- Supervised Practice Workshop

Intended Learning Outcomes:

On completion of the programme the participants will:

- Demonstrate an understanding of the Scope of Nursing and Midwifery Practice Framework (NMBI 2015) as it pertains to the role of the registered Nurse and the procedure of Urethral Catheterisation
- Understand the theory and key skills pertaining to the procedure of Urethral Catheterisation
- Understand the importance of infection prevention and control in the procedure of Urethral Catheterisation
- Demonstrate safe skills in the practice of Urethral Catheterisation under supervision
- Develop competence in the skills pertaining to Urethral Catheterisation (on return to their work settings), by partaking in repeated supervised practice
- Understand the potential complications of Urethral Catheterisation and prevent and manage effectively
- Apply the principles of Catheter-associated Urinary Tract Infection (CAUTI) Bundle of Care

Accreditation:

NMBI 6 CEUs

No of Places Available:

8

Target Audience:

Registered Nurses working in the Public, Voluntary and Private healthcare settings

Facilitators:

Angela Geary, Elizabeth Myers and Siobhan Burke, CNE, Mercy University Hospital

Pre-requisites:**Participants:**

- Current Registration with An Bord Altranais agus Cnáimhseachais na hÉireann (Nursing and Midwifery Board of Ireland).
- Revision of the anatomy and physiology of the urinary system

Organisation:

- Evidence based practice guidelines/policy in relation to catheterisation must be in place to support the registered nurse
- Clinical supervisor is nominated to supervise practice and complete competency assessment

Assessment:

- There will be a knowledge assessment of course content at the end of this programme
- You will demonstrate the practice of skills with supervision and feedback to participants

Date	Venue	Time	Duration
2nd September	Centre of Nurse Education, 34 Henry Street, Cork	9am – 2.30pm	5.5hrs
7th October			
4th November			

Nominations from relevant Line Manager to:

Ms. Lorna Paterson,
Centre of Nurse Education, Mercy University Hospital
Grenville Place, Cork
Tel: 021 4935184 Email: cne@muh.ie

Supra-Pubic Catheter Change (Adults)

Aim:

Facilitate registered nurses with the evidence based theory and skill of Supra-Pubic Catheter change

Content:

- Standard precautions
- Aseptic Technique
- Best practice in Supra Pubic Catheter Care
- Theory and practice of Supra Pubic Catheterisation
- Supervised Practice Workshop
- Catheter-associated Urinary Tract Infection (CAUTI) Bundle of Care

Intended Learning Outcomes:***On completion of the programme the participants will:***

- Demonstrate an understanding of the Scope of Nursing and Midwifery Practice Framework (NMBI 2015) as it pertains to the role of the registered Nurse and the procedure of Supra-Pubic Catheterisation
- Understand the theory and key skills pertaining to Supra-Pubic Catheter change and management of care
- Understand the importance of infection prevention and control in the procedure of Supra-Pubic Catheter care
- Apply Catheter-associated Urinary Tract Infection (CAUTI) Bundle of Care
- Understand the potential complications of Supra-Pubic Catheter change and management of care
- Develop competence in the skills pertaining to Supra-Pubic Catheter care and catheter change (on return to their work settings), following skills demonstration and supervised practice

Accreditation:

NMBI 6 CEUs

No of Places Available:

8

Target Audience:

Registered Nurses working in the Public, Voluntary and Private healthcare settings

Facilitators:

Angela Geary, Elizabeth Myers and Siobhan Burke, CNE, Mercy University Hospital

Pre-requisites:**Participants:**

- Current Registration with An Bord Altranais agus Cnáimhseachais na hÉireann (Nursing and Midwifery Board of Ireland).
- Revision of the anatomy and physiology of the urinary system

Organisation:

- Evidence based practice guidelines/policy in relation to catheterisation must be in place to support the registered nurse
- Clinical supervisor is nominated to supervise practice and complete competency assessment

Assessment:

- There will be a knowledge assessment of course content at the end of this programme
- You will demonstrate the practice of skills with supervision and feedback to participants

Date	Venue	Time	Duration
16th September	Centre of Nurse	9am – 2.30pm	5.5hrs
21st October	Education, 34 Henry		
18th November	Street, Cork		

Nominations from relevant Line Manager to:

Ms. Lorna Paterson,
Centre of Nurse Education, Mercy University Hospital
Grenville Place, Cork
Tel: 021 4935184 Email: cne@muh.ie

Clinical Audit

Aim:

To enable the nurse to undertake Clinical Audit in the practice setting

Pre-requisites:

- Print off and review literature forwarded by CNE and bring with you to Day 1 of course
- Commit to completing an audit of a small aspect of practice and present to group on Day 2 (Day 1 will review all the steps required and templates for use)

Day 1 Content:

- Overview of clinical audit
- The audit process
- Standard setting
- Writing objectives
- Data collection
- Data collation/analysis
- Interpretation of audit findings
- Write up an audit report
- Discuss use of templates
- Outline of project work to undertake an audit in clinical practice to present on day 2

Day 2 content:

Presentation of practice based audit project

- Review audit findings
- Identify root cause of problem and use of various tools
- Quality improvement plan
- Managing change
- Monitoring and sustaining improvement
- Use of various strategies

Intended Learning Outcomes for the 2 day programme:

On completion of the programme the participants will:

- Articulate a definition and understanding of Clinical Audit and how this fits with national quality and risk developments in Ireland
- Define and carry out a clinical audit
- Choose a topic for audit
- Outline the audit methodology
- Define and set standards and criteria
- Analyse the structure, process and outcome
- Collect data for audit

- Collate/analyse the data
- Present a report
- Identify root cause of problem
- Develop a quality improvement plan
- Make changes needed and sustain the change as part of the quality improvement process.
- Use various strategies to sustain the change
- Participate in workshop on the application of tools and techniques

Accreditation:

NMBI 10 CEU's

No of Places Available:

16 Places

Target Audience:

Registered Nurses working in Public, Voluntary and Private healthcare settings

Facilitators: Ms Elizabeth Myers, Centre of Nurse Education

Date	Venue	Time	Duration
Day 1: 26th Nov	Centre of Nurse Education, 34 Henry Street, Cork	8.30am – 3.30pm	Two Days
Day 2: 17th Dec		8.30am – 3.30pm	

Nominations from relevant Line Manager to:

Ms. Lorna Paterson,
 Centre of Nurse Education, Mercy University Hospital
 Grenville Place, Cork
 Tel: 021 4935184 Email: cne@muh.ie

Clinical Handover: An Inter-disciplinary Education Programme

Aim: The education programme has been designed to support the implementation of recognised best practice communication tools. The education programme facilitates nursing and healthcare assistant staff within all clinical settings to implement best practice clinical handover processes

Content: Introduction, Existing Practice, Best Practice, HCA Handover, Meet and Greet, Implementing Change: ISBASR, Implementing Change: Supporting Resources, Implementing Change: Best Practice Concepts, Inter-departmental Clinical Handover - Best Practice; Communication of Information in relation to a Deteriorating Patient - Best Practice; Consolidating Change/Group Work, Conclusion.

Intended Learning Outcomes: Improved patient Outcomes

Reduced Near Miss/Adverse Incidents

Reduced Repetition

Improved Patient Satisfaction Rates

Enhanced Safety and Effectiveness in Delivery of Care

Accreditation: Category 1 Approval with NMBI, 4 CEU's

No of Places: 12

Target Audience: Registered Nurses working in Public and Voluntary Healthcare settings

Facilitator: Ms Ann Cummins, Director, Centre of Nurse Education, Mercy University Hospital, Cork

Date	Venue	Time	Duration
17th October	Centre of Nurse Education, 34 Henry Street, Cork	9am – 12pm	3 hours

Nominations from relevant Line Manager to:

Ms. Lorna Paterson

Centre of Nurse Education, Mercy University Hospital

Grenville Place, Cork .Tel: 021 4935184 Email: cne@muh.ie

Delegation Workshop

Aim:

To inform registered Nurses about the role of the Healthcare Assistant and the Nurses role in delegation.

Content:

Educational Qualifications for Healthcare Assistants

Overview of Health Service Skills Programme

Job Description, Roles and Responsibilities of Healthcare Assistants

Delegation by Nurses/Midwives using Scope of Nursing and Midwifery Practice Framework

Accreditation:

N/A

No of Places Available:

30

Target Audience:

Registered Nurses

Facilitators:

Ms Angela Geary, Nurse Teacher CNE MUH and

Ms Liz Lynch, Nurse Teacher CNE CUH

Date	Venue	Time	Duration
20th November	Centre of Nurse Education, 34 Henry Street, Cork	10am – 4pm	One Day

Nominations from relevant Line Manager to:

Ms. Lorna Paterson

Centre of Nurse Education, Mercy University Hospital

Grenville Place, Cork

Tel: 021 4935184 Email: cne@muh.ie

Enhancing and Enabling Well-Being for the Person with Dementia

2 Day National Programme

Aim:

To provide participants with a foundation to improve the well-being of the person with dementia

Content:

- Overview of Dementia
- Creating a dementia friendly environment
- Communicating with the person with Dementia
- Person Centred Care
- Palliative Care and the person with Dementia

Intended Learning Outcomes:

On completion of the programme the participants will:

- Describe the normal ageing process
- Describe dementia
- Explain the impact the progression of dementia has on a person and their families
- Recognise the impact the environment has on the person with a dementia and their carers
- Discuss person-centred care
- Enhance quality of life for the person with dementia
- Identify the main principles of communicating with the person with dementia
- Identify and respond to changes in behaviour creatively

Accreditation:

NMBI 16 CEU's

No of Places Available:

20 Places

Target Audience:

All Healthcare staff from disciplines working in the Public, Voluntary and Private sector who will be expected to undertake work based activities during the programme

Facilitators:

Staff of the Centre of Nurse Education, Mercy University Hospital and others

Date	Venue	Time	Duration
Day 1: 22nd Oct Day 2: 5th Nov	Centre of Nurse Education, 34 Henry Street, Cork	9am – 5pm	It is essential that staff attend both days

Nominations from relevant Line Manager to:

Ms. Lorna Paterson
 Centre of Nurse Education, Mercy University Hospital
 Grenville Place, Cork
 Tel: 021 4935184 Email: cne@muh.ie

Enabling and Enhancing Quality of Care for the Person with Dementia in the Acute Hospital Setting

Aim: To improve/enhance staff's awareness in caring for people with dementia in the acute hospital setting and to facilitate person – centred approaches to care. This programme will facilitate staff to create a caring and dignified environment where person-centred approaches support the person with dementia and their families.

Theoretical content addresses:

- An overview of dementia
- An overview of delirium and the impact on the person with dementia in the acute hospital
- Caring for the person with dementia including their emotions and feelings
- Discussion on Person Centred approaches to care and opportunities for improving the quality of life of the person in the acute hospital setting with a focus on communication and the physical environment.

Intended Learning Outcomes:

On completion of the programme the participant will;

- Understand the possible experiences of the person with dementia in the acute hospital environment
- Describe dementia and its impact on each individual and their families
- Recognise delirium
- Describe approaches to supporting the person with dementia in the acute hospital setting.
- Be aware of the impact of the physical environment on the person with dementia

Accreditation:

4CEUs

No of Places Available:

30 places

Target Audience:

All staff working in the acute hospital setting

Facilitators: Ms Elizabeth Myers and Ms Eleanor Crowley

Date	Venue	Time	Duration
12th November	Centre of Nurse Education, 34 Henry Street, Cork	9am – 1pm	4hrs

Nominations from relevant Line Manager to:

Ms. Lorna Paterson

Centre of Nurse Education, Mercy University Hospital

Grenville Place, Cork

Tel: 021 4935184 Email: cne@muh.ie

Dementia Care in Primary Care

Aim:

To improve the lives of people with dementia by increasing awareness, ensuring early diagnosis and developing enhanced community based interventions:

1. To introduce the PREPARED Project
2. To provide a generic overview of dementia and issues arising in care in the community
3. To promote interdisciplinary collaboration through case study discussion
4. To explore 'project ideas'

Content:

The workshop content covers five areas:

- Knowledge of dementia
- Understanding roles and responsibilities
- Team functioning and collaboration
- Inter-professional communication skills
- Supporting the person with dementia and their family

Intended Learning Outcomes:

On completion of the programme the participants will:

- Have a knowledge and understanding of dementia across the disciplines working in a primary care setting.
- Have an enhanced understanding of working relationships between professionals in the Primary Care Team

Accreditation:

NMBI 3 CEUs

No of Places Available:

20

Target Audience:

Primary Care Team members

Facilitators:

Teaching Staff of Centre of Nurse Education, Mercy University Hospital, Cork.

Pre-requisites:

Participants:

Current Registration with An Bord Altranais agus Cnáimhseachais na hÉireann (Nursing and Midwifery Board of Ireland, NMBI) or other regulatory body as per profession

Date	Venue	Time	Duration
3rd December	Centre of Nurse Education, 34 Henry Street, Cork	9am – 12.30pm	3.5 hrs

Nominations from relevant Line Manager to:

Ms. Lorna Paterson

Centre of Nurse Education, Mercy University Hospital

Grenville Place, Cork

Tel: 021 4935184 Email: cne@muh.ie

Injection Technique Workshop

Aim:

To update nurses with evidence based knowledge and skills in the administration of intramuscular (IM) and subcutaneous injections (SC)

Content:

Irish Injection technique recommendations in diabetes and other relevant guidelines.

Indications and complications, injection sites and appropriate volumes.

Pre procedural considerations

Sharps safety

Drawing up procedures

Positioning a child during immunisation.

Procedure for Intramuscular Injection including landmarking of sites

Procedure for Subcutaneous Injection

Practical workshop with demonstration and supervised practice

Intended Learning Outcomes:

On completion of the programme participants will:

- Discuss national recommendations on subcutaneous injection technique in diabetes and other relevant guidelines
- Discuss benefits and risks associated with injections
- Discuss pre procedure considerations such as selection of equipment and infection control.
- Discuss the appropriate injection sites for subcutaneous and intramuscular injections
- Discuss the correct positioning of a child during immunisation.
- Demonstrate safe administering of IM and SC injections

Accreditation:

NMBI 3 CEU's

No of Places Available:

16

Target Audience:

Registered Nurses working in Irish Healthcare settings

Facilitators:

Staff of Mercy University Hospital Centre of Nurse Education

Date	Venue	Time	Duration
29th August	Centre of Nurse Education, 34 Henry Street, Cork	9am – 12.30pm	3hours
20th November			

Nominations from relevant Line Manager to:

Ms. Lorna Paterson

Administrator

Centre of Nurse Education

Mercy University Hospital, Cork Tel: 021 4935184 Email: cne@muh.ie

Leading Self: An Introduction to Clinical Leadership for Staff Nurses & Staff Midwives

Aim: This one day foundation programme aims to create awareness of the importance of clinical leadership for all staff nurses and midwives in improving patient care outcomes.

Content:

- Personal Values and their impact
- What Clinical Leadership is and why it matters
- How to build confidence and capability
- A greater understanding of responsibility, authority and accountability
- How to find balance and be more resilient

Intended Learning Outcomes:

- Explore your own personal values and leadership strengths
- You will build a strong foundation of essential leadership skills to enhance confidence and competence in your role and improve patient care
- You will become part of a peer network to enable shared learning and peer support

Accreditation: Category 1 Approval by Nursing & Midwifery Board of Ireland: 6 CEUs

No of Places: 20

Target Audience: For nurses and midwives in the early stages of their career or those with years of experience with an interest in formal leadership development.

Facilitators: Staff of Mercy University Hospital Centre of Nurse Education

Date	Venue	Time	Duration
2nd December	Centre of Nurse Education, 34 Henry Street, Cork	9am – 5pm	1 day

Nominations from relevant Line Manager to:

Ms. Lorna Paterson

Centre of Nurse Education, Mercy University Hospital

Grenville Place, Cork .Tel: 021 4935184 Email: cne@muh.ie

Medication Management

Aim:

To equip Registered Nurses with the Guiding Principles of Medication Management

Content:

Principles of Medication Management as outlined by An Bord Altranais agus Cnáimhseachais na hÉireann (2007) (Nursing and Midwifery Board of Ireland). Best Practice in Medication Management

Intended Learning Outcomes:

On completion of the programme participants will:

- Understand the Guiding Principles of Medication Management as outlined by An Bord Altranais (NMBI) (2007)
- Apply the Guiding Principles of Medication Management in a safe, effective and ethical way.

Accreditation:

NMBI 4 CEUs

No of Places Available:

20

Target Audience:

Registered Nurses working in Irish Healthcare settings

Facilitators:

Angela Geary, Centre of Nurse Education, Mercy University Hospital

Date	Venue	Time	Duration
9th September 25th November	Centre of Nurse Education, 34 Henry Street, Cork	9am – 1pm	4hrs

Nominations from relevant Line Manager to:

Ms. Lorna Paterson

Centre of Nurse Education, Mercy University Hospital

Grenville Place, Cork

Tel: 021 4935184 Fax: 021 4279502 Email: cne@muh.ie

Medicine Protocol for the Seasonal Influenza Peer Vaccination Programme

Aim: The aim of this programme is to facilitate nurses to develop and maintain the necessary competence to safely administer the flu vaccine to their peers during the peak influenza season.

Content:

- Introduction to the Seasonal Influenza Peer Vaccination Programme and national HSE guidelines for staff.
- Vaccine hesitancy and effective communication
- Professional & legal aspects of immunisation, including informed consent.
- Immunisation process.
- Flu vaccine medicine protocol.

Intended Learning Outcomes:

- Discuss the current national guidelines for staff working on the influenza peer vaccination programme and relevant local policies and guidelines.
- Discuss vaccine hesitancy and the importance of effective communication
- Discuss the professional and legal aspects of vaccination, including informed consent.
- Discuss the key elements of the immunisation process and the flu vaccine medicine protocol.
- Perform safe administration of the influenza vaccine based on the best evidence in relation to immunisation.

Accreditation: 3 CEUs

No of Places: 25

Target Audience: HSE nurses working in long term care settings

Facilitators: Eleanor Crowley, Nurse Teacher CNE. Brigid Quaid Occupational Health Nurse (CUH)

Pre requisites:

BLS & Anaphylaxis up to date

Competency in Injection Technique

Recommended: E –learning programme Medication Management (www.hseland.ie)

Vaccination clinics planned: A RMP with a peer vaccinator **or** a minimum of two RN's who have been trained as peer vaccinators

Date	Venue	Time	Duration
12th September	Centre of Nurse Education, 34 Henry Street, Cork	9.00-12.30pm	3 contact hours

Nominations from relevant Line Manager to:

Ms. Lorna Paterson

Centre of Nurse Education, Mercy University Hospital

Grenville Place, Cork .Tel: 021 4935184 Email: cne@muh.ie

Medicine Protocols for School Immunisation Programme

Aim: To facilitate school nurses to develop and maintain the necessary competence to safely administer vaccines under medicine protocol through the schools immunisation programme.

Content:

- Introduction to the Schools Immunisation Programme and national HSE guidelines
- Vaccine hesitancy and effective communication
- Professional & legal aspects of immunisation, including informed consent.
- Immunisation process
- School Medicine protocols 1-6

Intended Learning Outcomes:

- Discuss the current national school immunisation guidelines for staff working on the school immunisation programme and relevant local policies and guidelines.
- Discuss vaccine hesitancy and the importance of effective communication
- Discuss the professional and legal aspects of vaccination, including informed consent.
- Discuss the key element of the immunisation process and the current protocols.
- Perform safe administration of vaccines based on the best evidence in relation to immunisation.

Accreditation: 4 CEUs

No of Places: 25

Target Audience: School Nurses

Facilitators: Eleanor Crowley, Nurse Teacher CNE; Jane Ward ADON Immunisation

Pre requisites:

BLS & Anaphylaxis up to date

Competency in Injection Technique

Recommended: E –learning programme Medication Management (www.hseland.ie)

Date	Venue	Time	Duration
28th August	Centre of Nurse Education, 34 Henry Street, Cork	9.00-13.30hrs	4 contact hours

Nominations from relevant Line Manager to:

Ms. Lorna Paterson

Centre of Nurse Education, Mercy University Hospital

Grenville Place, Cork .Tel: 021 4935184 Email: cne@muh.ie

National Frailty Education Programme

Aim:

The programme aims to provide healthcare professionals with an enhanced understanding of frailty and frailty assessments, thereby ensuring earlier recognition of frailty, improved healthcare management and better health outcomes for frail older adults.

Content:

Includes assessment of frailty syndromes (falls, immobility, delirium, cognitive impairment, continence and poly-pharmacy)

Intended Learning Outcomes:

On completion of the programme the participants will:

- Have improved understanding and knowledge of the concept of frailty
- Have enhanced skills and knowledge in identifying the frail older adult
- Understand the need for Comprehensive Geriatric Assessment and how it improves outcomes for frail older adults.

Accreditation:

NMBI Category 1 Approval / 6.5 Continuing Education Units

No of Places Available:

30

Target Audience:

Nurses from all disciplines working in the public, voluntary and private sector. All members of the Multidisciplinary team

Facilitators:

Ann Cummins, Director of Centre of Nurse Education, Mercy University Hospital; Elizabeth Myers, Specialist Co-ordinator and Nurse Teacher , Centre of Nurse Education, Mercy University Hospital; Mary Hayes, cANP, Frailty Emergency Care, Nicola Brett, Interim ADPHN; Rachael Long, Continence Nurse Advisor; Olivia O'Callaghan, Pharmacist, Mercy University Hospital and Louise O Hare, Physiotherapist, Mercy University Hospital

Pre-requisites:

Participants:

1. Current Registration with An Bord Altranais agus Cnáimhseachais na hÉireann (Nursing and Midwifery Board of Ireland, NMBI) or other regulatory organisation depending on profession.

Date	Venue	Time	Duration
14th October 4th December	Centre of Nurse Education, 34 Henry Street, Cork	8.30am – 5pm	Full day

Nominations from relevant Line Manager to:

Ms. Lorna Paterson

Centre of Nurse Education, Mercy University Hospital

Grenville Place, Cork

Tel: 021 4935184 Email: cne@muh.ie

Preceptorship (Half Day Programme)

Aim:

To prepare qualified nurses to undertake the role of Preceptor for undergraduate nursing students

Content:

Workshop: Clinical Learning Outcomes and Competency booklet

Intended Learning Outcomes:

On completion of the programme participants will:

- Discuss the use of Steiner and Bells Experiential Learning Taxonomy as a framework to assess student's expected level of learning
- Complete the nursing student assessment booklets in an appropriate and fair manner

Accreditation:

NMBI 3 CEU's

No of Places Available:

24 Places

Target Audience:

Nurses working in the public, voluntary, and private sector

Facilitators:

Staff of the Mercy University Hospital Centre of Nurse Education
Clinical Placement Coordinators from the Mercy University Hospital and ID services
Lecturers – School of Nursing & Midwifery, University College, Cork

Pre-Requisites:

1. You must be qualified at least 6 months
2. Completed a teaching and assessing module / course ie Diploma, degree ENB or equivalent.
3. You are requested to download and bring with you, a copy of the most recent preceptor pack

Available at: www.ucc.ie/en/nursingmidwifery/allocations/preceptorinfo

Date	Venue	Time	Duration
23rd September	Centre of Nurse	10am – 1pm	Half Day
22nd October	Education, 34 Henry		
19th November	Street, Cork		

Nominations from relevant Line Manager to:

Ms. Lorna Paterson

Centre of Nurse Education, Mercy University Hospital

Grenville Place, Cork

Tel: 021 4935184 Fax: 021 4279502 Email: cne@muh.ie

Tracheostomy Care For Adults (An introduction to tracheostomy care in a community/ residential care setting)

Aim:

To enhance the knowledge and skills of nurses on the fundamental aspects of tracheostomy care for adults

Content:

Tracheostomy care in the community/residential care setting, related anatomy and physiology, indications and complications, nursing care, role of the physiotherapist and speech and language therapist, emergency situations and resuscitation

Supervised practical workshops on stoma care and changing of inner cannulas, suctioning, humidification, communication aides and resuscitation

Intended Learning Outcomes:

On completion of the programme participants will:

- Discuss tracheostomy care and associated benefits and potential risks
- Discuss the anatomical and physiological changes related to insertion of a tracheostomy
- Discuss the importance of a multidisciplinary approach necessary for the optimum care of patients with a tracheostomy
- Discuss tracheostomy emergencies and associated appropriate management.
- Demonstrate skills in fundamental aspects of tracheostomy care.
- **N.B. This programme does not cover routine changing of a tracheostomy tube.**

Accreditation:

NMBI 6.5 CEU's

No of places:

16

Target Audience:

Registered nurses working in a community or residential care setting

Facilitators:

Staff of the Centre of Nurse Education

Marie Manning ENT Head and Neck CNS SIVUH

MUH Speech and Language Therapist

MUH Physiotherapist

Date	Venue	Time	Duration
8th October	Centre of Nurse Education, 34 Henry Street, Cork	08.45 – 16.30	Full day

Nominations from relevant Line Manager to:

Ms. Lorna Paterson

Centre of Nurse Education, Mercy University Hospital Grenville Place, Cork

Tel: 021 4935184 Fax: 021 4279562 Email: cne@muh.ie

